

Safelisting

Wellbeats *Wellness*, a product of LifeSpeak Inc., recognizes that our clients may need to block an abnormal amount of SMTP connection to your company’s SMTP gateway. This message is to alert you of Wellbeats *Wellness* emails to your members and to give you the technical details of our server so that members may receive emails from Wellbeats *Wellness* without hindrance. Wellbeats *Wellness* uses SPF, DKIM, and DMARC to ensure that our email sources are trusted.

Our system generates messages from **em5059.wellbeats.com**.

In addition, if members are using personalized login, deliverables include the Wellbeats *Wellness* portal and communication will take place with:

portal.wellbeats.com

Your SMTP gateway will need to accept the connections from our SMTP server in order for the email to get to the members’ mailbox. Depending on the setup of your company’s SMTP servers, safelisting or open targeting rules may need to be created for this service to work properly. Please pass this along to the appropriate person in your company.

Examples of typical emails:

Sender: **support@wellbeats.com**

Return Path: from domain **em5059.wellbeats.com**

Subject(s):

1. Welcome to Wellbeats, {{First Name}}!
2. Reaching Your Health Goals Just Got Easier
3. Please Verify Your Wellbeats Account
4. Your Wellbeats Password Has Been Updated

Sender: **media@wellbeats.com**

Return Path: from domain **cd.wellbeats.com**

Subject(s):

1. Wellbeats Roundup Client Newsletter: August 2021
2. Sneak peek: you have a new virtual wellness offering from {{Company Name}}
3. Reminder: Discovering New Ways to Promote Your Wellbeats Benefit Webinar [TOMORROW]
4. Thank you! Your Wellbeats survey has been sent

EMAIL SENDER SAFELISTING:

support@wellbeats.com

clientreports@wellbeats.com

media@wellbeats.com

DOMAIN SAFELISTING:

em5059.wellbeats.com

o1.support.wellbeats.com

cd.wellbeats.com

VIDEO PLAYER SAFELISTING:

edge.api.brightcove.com

house-fastly-signed-ap-northeast-1-prod.brightcovecdn.com

house-fastly-signed-ap-southeast-1-prod.brightcovecdn.com

house-fastly-signed-ap-southeast-2-prod.brightcovecdn.com

house-fastly-signed-eu-west-1-prod.brightcovecdn.com

house-fastly-signed-us-east-1-prod.brightcovecdn.com

IP ADDRESS SAFELISTING FOR MEMBERS (SENDGRID):

149.72.135.85

149.72.215.189

IP ADDRESS SAFELISTING FOR ADMINS (CLICK DIMENSIONS):

66.240.227.4 63.143.57.146

66.240.227.9 63.143.57.149

66.240.227.18 135.84.216.160

66.240.227.21 135.84.216.224

63.143.57.132 135.84.217.32

63.143.57.137 135.84.217.96

Wellbeats Wellness adheres to the CAN-SPAM Act: all emails are sent from a legitimate email address and includes relevant subject lines, unsubscribe links and a physical address. Wellbeats Wellness does not share participant data, including email addresses, with any third parties.